Verwaltungsinnovation im digitalen Zeitalter

Peter Parycek, Donau-Universität Krems / GovLab Austria

#Rahmen & Denkmuster

Main Frames

Regelwerke

linear

eindimensional

Silo & *Ab*-teilung

https://www.flickr.com/photos/andreakirkby/9429200285/ cc by Andrea Kirkby

geschlossene Türen

verwaltungszentriert

Geschwindigkeit

perfekt orchestriert

Unattraktivität

industrielle Qualitätssicherung

Free

Category: Medical
Updated: 01 April 2016
Version: 1.2.0
Size: 5.8 MB
Language: English
Seller: Australian Government Department of Human Services
© Department of Human Services
Rated 4+

Compatibility: Requires iOS 6.0 or later. Compatible with iPhone, iPad and iPod touch.

Customer Ratings

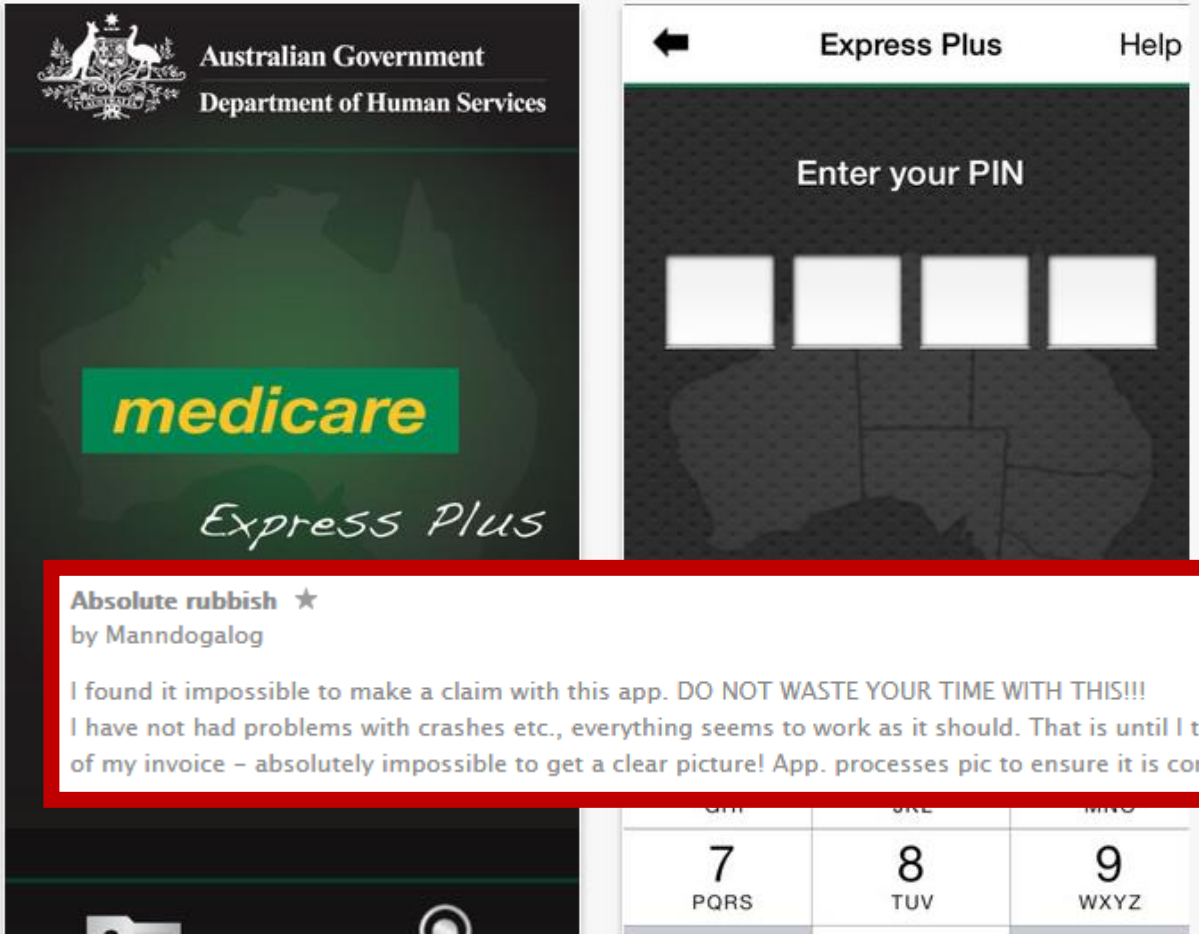
Current Version:
★★ 32 Ratings

All Versions:
★★ 516 Ratings

More iPhone Apps by Department of Human Services (Australian Government)

Express Plus Lite

iPhone Screenshot



Absolute rubbish ★
by Manndogalog

I found it impossible to make a claim with this app. DO NOT WASTE YOUR TIME WITH THIS!!!
I have not had problems with crashes etc., everything seems to work as it should. That is until I try to take a picture of my invoice – absolutely impossible to get a clear picture! App. processes pic to ensure it is completely illegible

#Erwartungen

Erwartungen der BürgerInnen

- Personalisierung
- Nutzerfreundlichkeit
- Mobile Lösungen
- Gebündelte Leistungen

MyBenefits CalWIN

Language English Go

Create A MyBenefits Account | Sign In

Home | MyBenefits CalWIN | FAQs | Contact Us | Help

Announcements Covered California - Open Enrollment begins 10-1-2013 Read about Affordable Health Insurance

Welcome,

This website is a fast and easy way for California residents to learn about and apply for medical, food, and cash assistance programs. MyBenefits CalWIN also provides ongoing access to secure and private benefit information. Select a topic below to get started or sign in to your account.

Community Based Organization, get started here.

Sign in to your MyBenefits CalWIN Account

Username Sign In

Forgot Username? | Create New Account

View MyBenefits

See if I Am Eligible

Apply for Benefits

Report My Changes Or Renew Benefits

MyBenefits CalWIN allows you to:

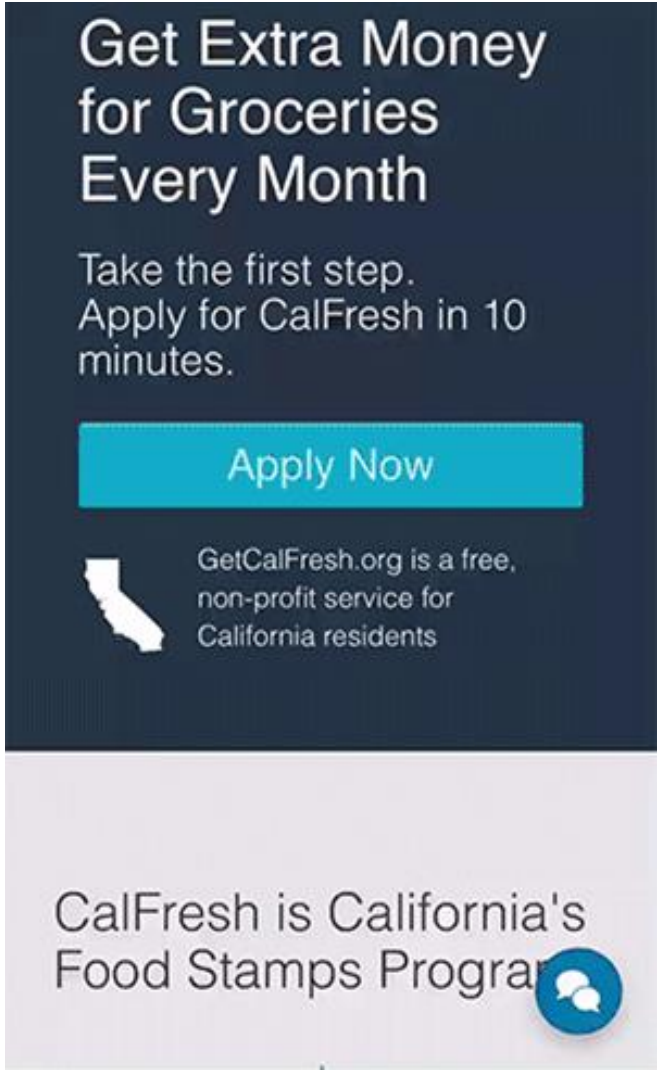
- Check your benefit status and amount
- See if you are eligible for other assistance programs
- Apply for benefits or Continue an application
- Submit your reports or renew your benefits online

View MyBenefits

CODE for AMERICA

Werden die Erwartungen erfüllt?

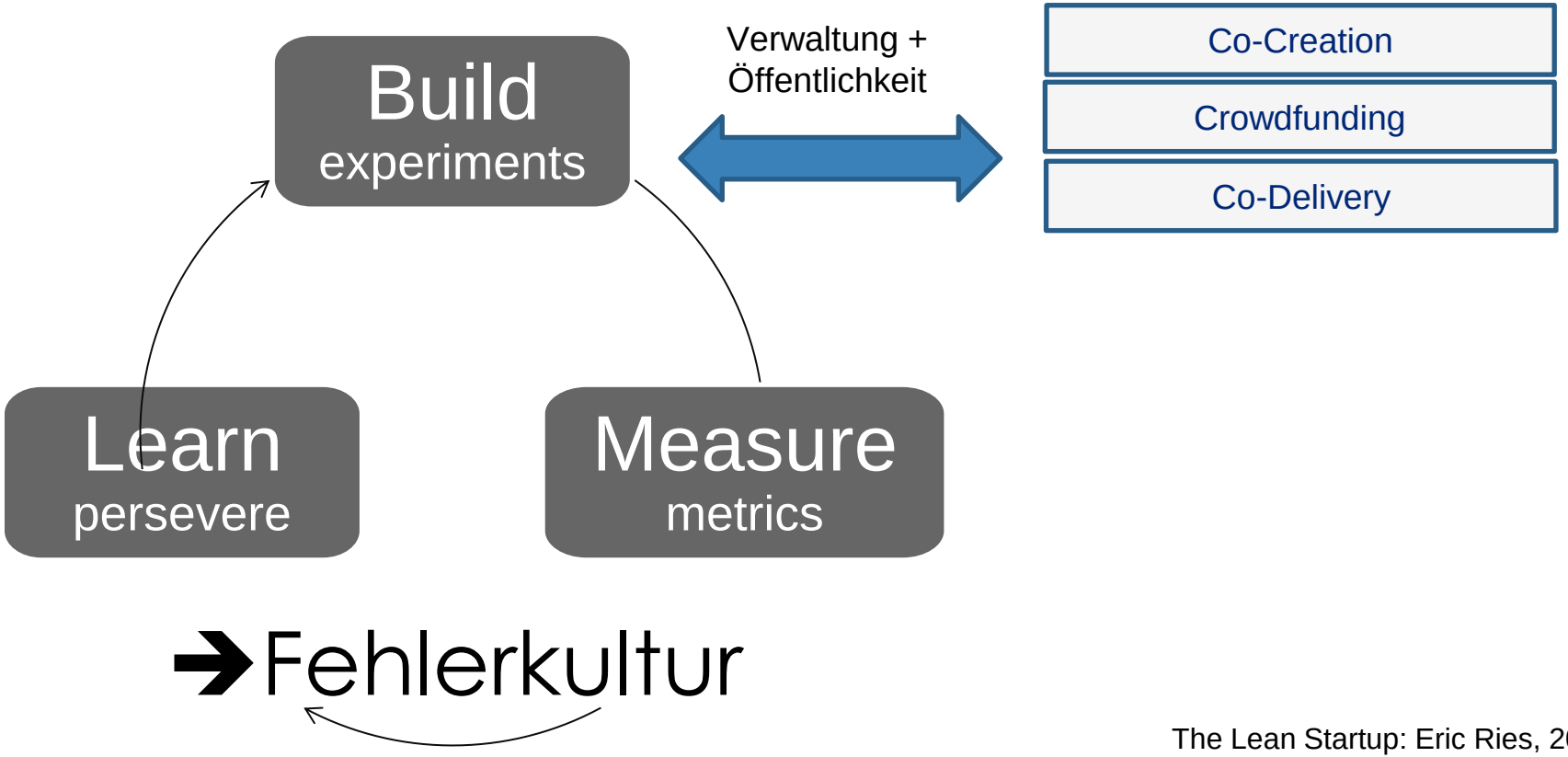
- Personalisierung
- Nutzerfreundlichkeit
- Mobile Lösungen
- Gebündelte Leistungen



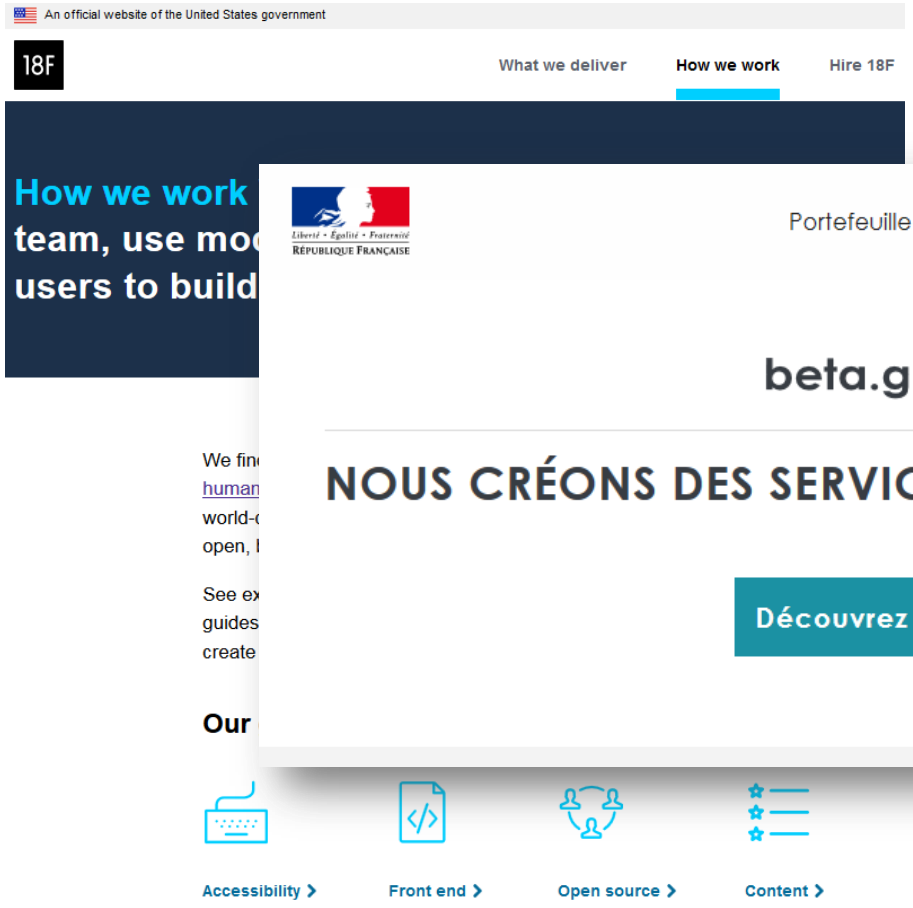
CODE for AMERICA

#Iterative Prozesse

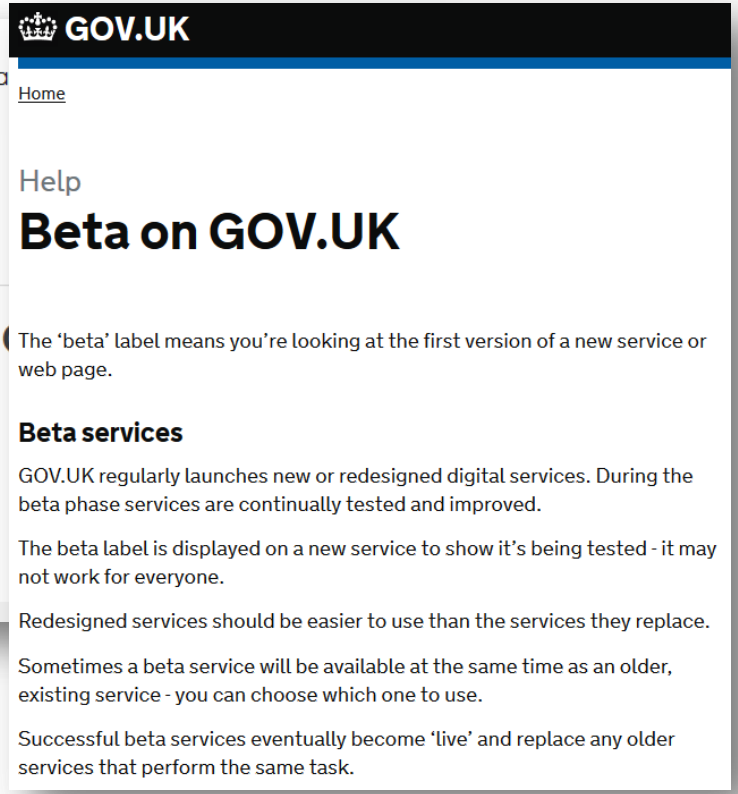
Iterative Agile Entwicklung



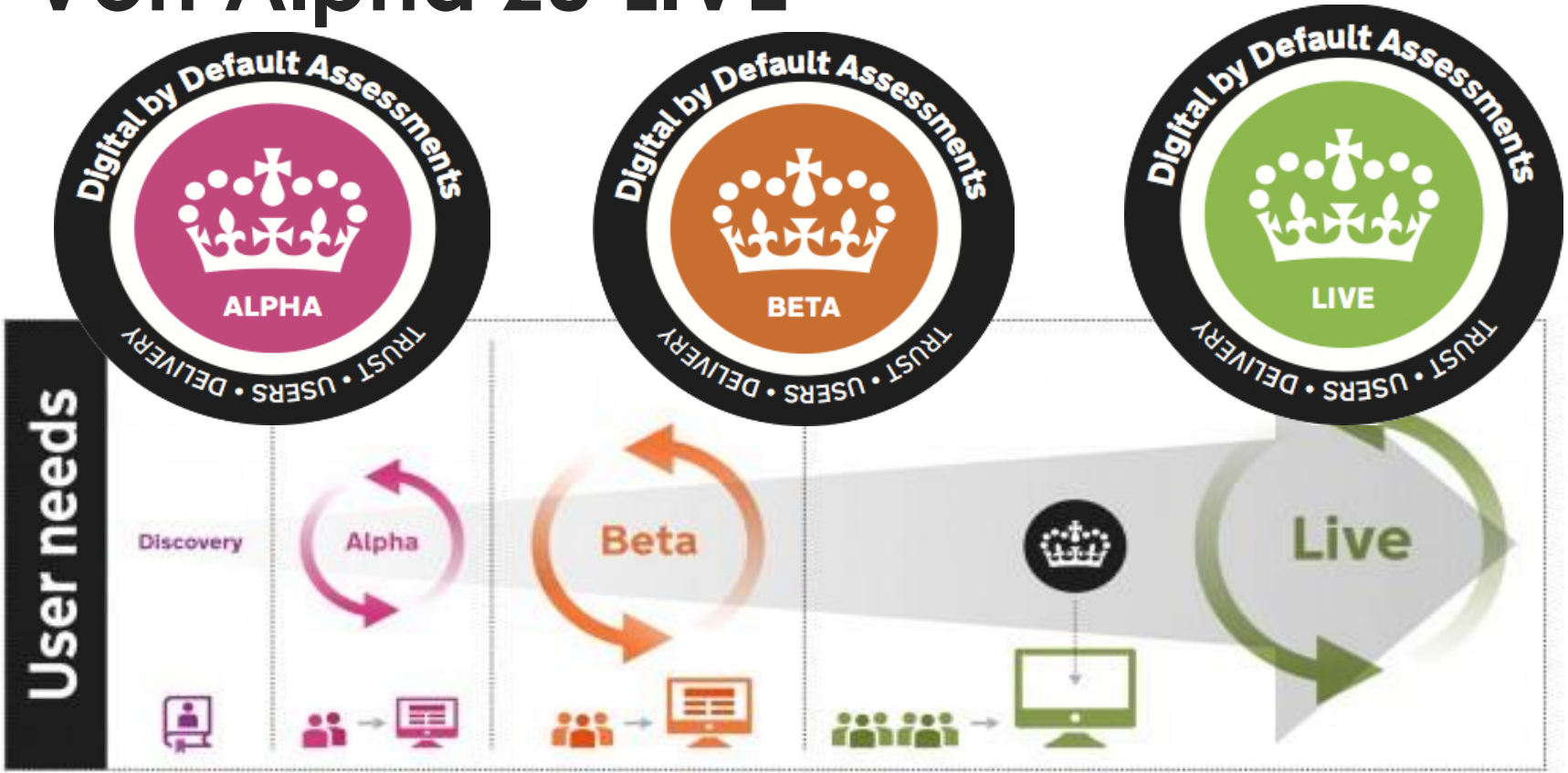
The Lean Startup: Eric Ries, 2011


An official website of the United States government
18F
What we deliver
How we work
Hire 18F
How we work
team, use mo
users to build
We fin
human
world-
open,
See ex
guides
create
Our
Accessibility >
Front end >
Open source >
Content >

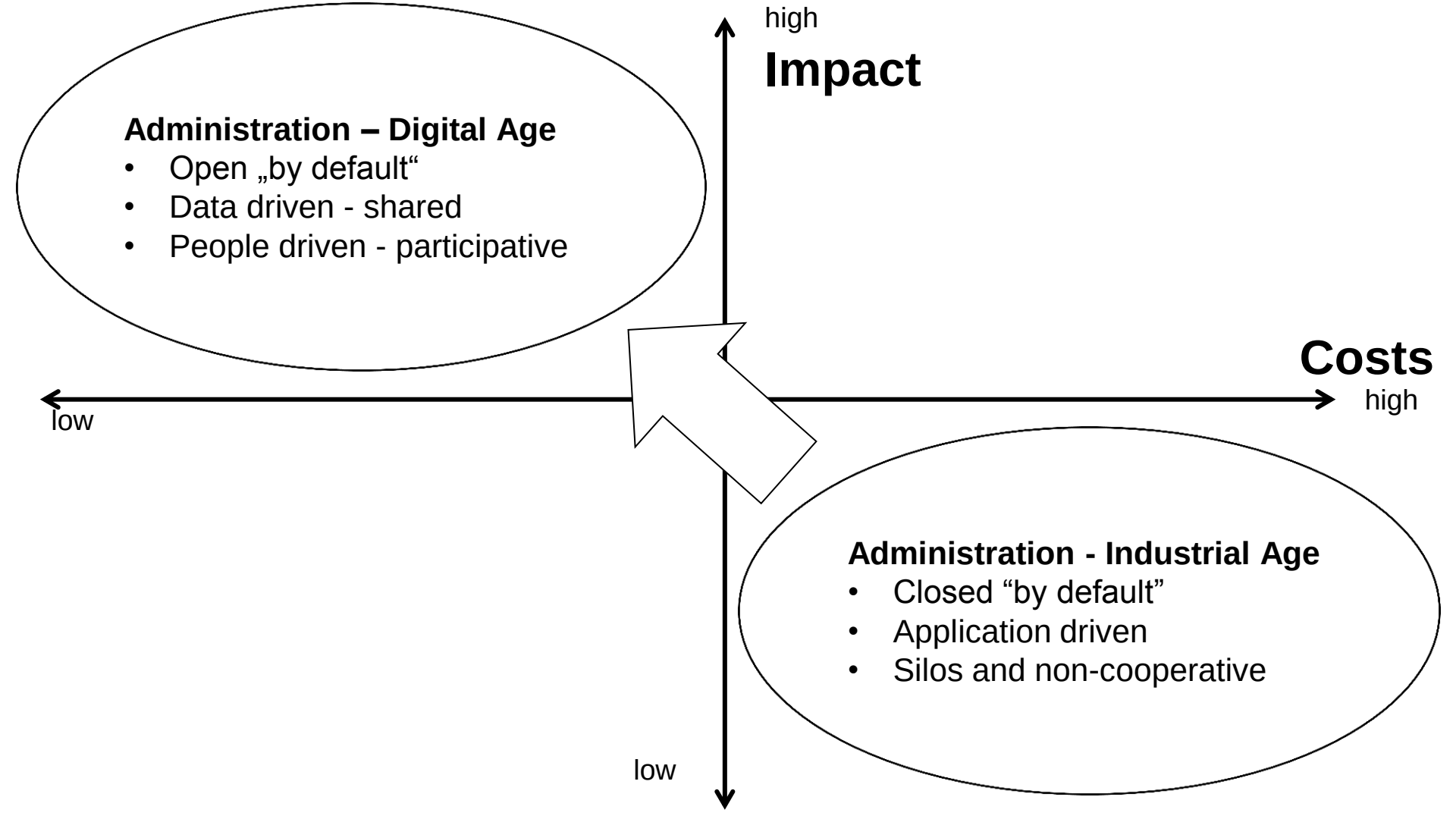
Liberté • Égalité • Fraternité
RÉPUBLIQUE FRANÇAISE
Portefeuille
La communa
beta.gouv.fr
NOUS CRÉONS DES SERVICES PUBLI
Découvrez comment


GOV.UK
Home
Help
Beta on GOV.UK
The 'beta' label means you're looking at the first version of a new service or web page.
Beta services
GOV.UK regularly launches new or redesigned digital services. During the beta phase services are continually tested and improved.
The beta label is displayed on a new service to show it's being tested - it may not work for everyone.
Redesigned services should be easier to use than the services they replace.
Sometimes a beta service will be available at the same time as an older, existing service - you can choose which one to use.
Successful beta services eventually become 'live' and replace any older services that perform the same task.

Von Alpha zu LIVE



#Kultur


high
Impact
Administration – Digital Age
• Open „by default“
• Data driven - shared
• People driven - participative
Costs
high
low
Administration - Industrial Age
• Closed “by default”
• Application driven
• Silos and non-cooperative
low

#Technologie

Gov-API data in/out

Service by eGov Startups

#Summary

Umprogrammierung der Denkmuster

CC by Ars Electronica

Kooperationen – intern/extern

Neue Orte des Schaffens

Daten Eco System

Open Data

Shared Data

Closed Data

Datenwerkzeuge

Veredelung / Analyse / ...

https://www.flickr.com/photos/stallio/3203059157/ cc by stallio

JAZZ eGOV

SMALL
AGILE & FLEXIBLE
CO-CREATION
RAPID PROTOTYP

https://www.flickr.com/photos/imagesfrugales/8154030461/ CC by imagesfrugales

CeDEM 17

CONFERENCE FOR eDEMOCRACY & OPEN GOVERNMENT

17-19 May 2017
Danube University Krems
CfP:
http://tinyurl.com/cedem17cfp

ADV Arbeitsgemeinschaft Datenverarbeitung

Veranstaltungshinweis der ADV – Ausblick 2017

ADV e-Government Konferenz 2017

30.-31.05.2017 | Donau Universität Krems

e GOVERNMENT Konferenz 2017

30.-31.5.2017 I Krems

ADV-Tagung Verwaltungsinformatik 2017

16.11.2017 | EURO PLAZA, Gebäude G, Am Euro Platz 2, 1120 Wien

Leitung: Prof. Dr. Arthur WINTER, Prof. Dr. Roland TRAUNMÜLLER, Dipl.-Ing. Norbert WEIDINGER, Univ.-Prof. Mag. Dr. Peter PARYCEK, MAS, MSc

ADV-Veranstaltungskalender, online abrufbar: www.adv.at/events